

Legal Disclosure

(Required by The CMA)

Farewell Funerals

109 High Street, Clay Cross, S45 9DZ

01246 86 26 56



Terms of Business

We are a member of The NAFD (National Association of Funeral Directors) and subscribe to its current Code of Practice, a copy of which is available upon request. We aim to act in a professional manner and provide a courteous, sensitive and dignified service to you.

Estimates and Expenses

- We provide a written estimate which sets out the services we agree to supply at the time of the arrangement based upon your preferences. This estimate is an indication of the charges likely to be incurred in order to fulfil your wishes. Whilst we make every effort to ensure the accuracy of the estimate, the charges are liable to alteration particularly where third parties change their rates or charges.
- We may not know the amount of third party charges in advance of the funeral; however, we give you a best estimate of such charges in the written estimate. The actual amount of the charges will be detailed and shown in the final account.
- If you amend your instructions we may require your written confirmation of the changes. We may need to make an extra charge in accordance with prices published in our current price list.
- We do not add VAT to our charges as funerals are VAT exempt.

Payment Arrangements

- We ask you to pay the estimate total three working days prior to the date of the funeral. If this payment is not received the funeral will not go ahead.
- A final invoice will be issued within a 10 working days of the funeral taking place, this invoice will show the payment made to cover the estimate, and will show if there is any further fees to pay. While we make every effort to make the estimate as accurate as possible there are some circumstances where extra fees are incurred or additions are made after the estimate is provided.
- The funeral account is due for payment within fourteen days of our invoice, unless otherwise agreed by us in writing.
- If you fail to pay us in full on the due date we may charge you interest:
 - at a rate of 4% above our bank's Base Rate from time to time in force;
 - calculated (on a daily basis) from the date of our account until payment;
 - compounded on the first day of each month; and
 - before and after any judgment (unless a Court orders otherwise).
- we reserve the right to recover the cost of taking legal action against you for any monies due to us.

Additional Terms of business can be found online by visiting www.farewellfunerals.info/termsofbusiness or asking a member of our team for a leaflet.

Local Crematoria Fees

	Early Moring Service	Regular Service
Chesterfield & District Crematorium	£603 8.50, 9.10, 9.30, 9.50	£808
Amber Valley Memorial Park and Crematorium	£790 8:00, 9:00, 10:00	£890
Mansfield & District Crematorium	£681.50 8:30, 8:45, 9:30, 9:45	£835.50

Charitable donations

Farewell Funerals has not made any material charitable donations, contributions or payment of gratuity to a third party, or any other form of payment which does not relate to a cost incurred or a service provided by the third party on behalf of Farewell Funerals Ltd made in the previous 12 months.

Business Interests

Farewell Funerals does not have any business or material financial interest in price comparison websites which compares Funeral Director Services and/or Crematoria Services and their respective prices.

Ownership Statement

The owner and director of Farewell Funerals Limited Company No. 10416057
109 High Street, Clay Cross, S45 9DZ
Mr Graham Calladine of 63 New Lane, Hilcote, DE55 5HT

